

Jovana Čanović

Technical Project Manager | AI & Digital Delivery

Technical Project Manager with 5+ years of experience delivering complex technical solutions, spanning enterprise automation, digital software, and GenAI. Skilled in Agile project management, requirements engineering, and commercial oversight, including budgeting, resource planning, and client engagement. Proven track record of delivering 55+ enterprise automations and leading international cross-functional teams.

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SKILLS

Agile Project Management | Automation Delivery Management | Process Optimization | Stakeholder Management | Resource Management | Budget Management | Scrum | Business Analysis | User Stories / Acceptance Criteria / Use Cases | JIRA, Confluence, Trello, MS Office 365 | SOW creation | Technical Documentation | Adonis | RPA / UiPath / Power Automate | UiPath Orchestrator | SQL (Basic) | Figma | Salesforce | AI Agents & Orchestration | Generative AI

WORK EXPERIENCE

Technical Project Manager
WONGDOODY
09 / 2026 - Present

- Lead end-to-end delivery of Generative AI and digital software projects, from pre-sales and discovery through implementation, driving Agile/Scrum execution across global teams.
- Drive requirements engineering and product discovery, translating business objectives into technical requirements, user stories, and prioritized delivery plans.
- Manage project financials and commercial engagements, including forecasting, profitability, resource allocation, and budget tracking across T&M and Fixed Price contracts.
- Lead client engagement, solution scoping, effort estimation, SOW preparation, and commercial discussions while managing contractual commitments and stakeholder expectations.
- Collaborate on AI solution design, agent orchestration, and system integrations, aligning technical feasibility with business objectives while managing delivery risks and dependencies.

RPA Project Manager
NCR Atleos
09 / 2021 - 03 / 2026

- Led end-to-end delivery of 55+ enterprise automation initiatives across global business units, coordinating cross-functional teams to streamline processes, reduce manual workloads, and improve operational efficiency by 2–4x.
- Conducted international automation discovery workshops, identifying 80+ opportunities with estimated savings of 40–60 hours per month per process.
- Managed requirements engineering, process analysis, solution documentation, and delivery planning, including PDDs, BPMN diagrams, and acceptance criteria.
- Coordinated technical dependencies, infrastructure approvals, system integrations, and production releases while managing risks and delivery priorities.

Data Labeling & Collection Associate
Microsoft Development Center Serbia
09 / 2019 - 04 / 2020

- Analyzed and validated multimedia datasets supporting machine learning model development, improving data quality and annotation accuracy.
- Collaborated with engineering teams to refine data labeling processes and optimize training data preparation.

CERTIFICATES

Professional Scrum Master I (2024)
Scrum.org
https://www.scrum.org/certificates/1144044

EDUCATION

Environmental Protection
School of Geology and Hydrometeorology
01 / 2011 - 01 / 2015